

On the road to success you need options. We have options.

Multiple Methods for Visit Documentation



TELEPHONY: The Dial-N-Document™ Interactive Voice Response system is easy. Your caregivers can call from a landline telephone or a mobile phone. Options and prompts are completely customizable by your agency. On average a caregiver can document the *start of visit* call, the *end of visit* call, and other data, such as mileage traveled, services performed, etc. in under two minutes total time.

MOBILE WEB APP: The mobile web app can be used on any mobile phone or tablet by any member of your field staff to document single item events, daily visits, and even complex nursing notes.



866-669-7066 www.dialndoc.com

Multiple Documentation Options



MULTIPLE DOCUMENTATION CALLS: Allow as many calls as needed to properly document the activities that took place during a visit. This option is ideal for scenarios where a caregiver is documenting multiple sets of vital signs during a lengthy shift.

MULTIPLE OPEN VISITS: Allow caregivers to have more than one visit in progress for multiple patients at the same time. This option is ideal for private pay patients that are being seen simultaneously in the same household or assisted living facility.

Care Plan Adherence



CUSTOMIZABLE: You decide which items are collected on a visit and how.

COMPLIANCE: Ensure that patient care plans are accurately documented, and track compliance for patients on each visit.

MORE FEATURES

Multiple Methods for Time & Attendance Verification



LANDLINE & MOBILE PHONE: Dial-N-Document™ employs the long standing method of visit verification utilizing caller ID from a patient's phone.

BIOMETRIC VOICE VERIFICATION: A state-of-the-art voice recognition system that verifies the real-time presence of a caregiver with a patient.

THE VALIDATOR™: The Dial-N-Document Validator™ provides true time and attendance verification for patients that do not have a landline or mobile telephone. The Validator™ is a secure and reliable method for verifying a caregiver is at a patient's location.

NEAR FIELD COMMUNICATION (NFC): NFC tags can be secured at a patient's location. By touching the tags with an NFC enabled mobile phone the mobile web app verifies the exact location from where the visit is being performed.

BLUETOOTH: Time and attendance can easily be verified with the mobile web app as soon as a caregiver is at a patient's location, within a 15-20 ft. radius of a Dial-N-Document™ bluetooth beacon.

GPS: For caregivers that are using the Dial-N-Document™ mobile web app on a GPS capable device; with only two taps of a finger time and attendance can be verified.

***The road
to success
starts here.***

Multiple Communication Methods



AUDIO BROADCAST MESSAGES: The Dial-N-Document™ broadcast messaging system enables administrative personnel to record verbal messages, which can be heard by caregivers upon starting or ending visits. Messages can be general employee messages, such as staff meeting reminders, or patient-centric, which restricts a message to only being broadcast to a specific caregiver about a specific patient.

TEXT MESSAGES: This option enables your agency to send text messages directly to employees' mobile phones.

Other Features



SECURITY: At Dial-N-Document™ security is our priority. Each user is assigned unique credentials to access the administrative system, telephony service, and/or the mobile web app. All data exchanges are secure and HIPAA compliant.

DEDICATED DOCUMENTATION LINE: A dedicated phone line is available for your agency, for which you may choose to have a customized greeting (additional charges apply).

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▶ DIAL N DOCUMENT®

Accurate Documentation on the lineSM